

recycleLA

Make  
waste  
history

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Dear recycLA customer,

In July 2017, the City of Los Angeles (City) launched recycLA, a public-private partnership that, for the first time in the history of the City, offers customer-friendly and efficient waste and recycling collection services to commercial/industrial businesses and large multifamily buildings. recycLA will help move the City closer to achieving its zero waste goals through its pioneering waste reduction, reuse, recycling, and recovery programs.

recycLA offers a host of benefits to those who work and live in Los Angeles including but not limited to clean fuel vehicles, recycling at 100% of customer sites, annual landfill reduction targets of one million tons, and recycling infrastructure investment and development.

recycLA also offers a host of benefits to its customers which includes standardized and transparent rates, customizable waste and recycling services, 24/7 customer service support, and enforcement of customer service standards.

As a potential recycLA customer, you are receiving this notice as part of the recycLA customer onboarding process. Commercial and Multi-Family businesses must work with their designated recycLA Service Provider (RSP) for their waste and recycling services. Signing up for recycLA waste and recycling collection services requires a Waste Assessment wherein you will work with your designated RSP to customize your waste and recycling services. Appointments for Waste Assessments can be made by calling LA Sanitation's (LASAN) 24/7 Customer Care Center at 1-800-773-2489, option 7.

Please be advised that Commercial and Multi-Family Businesses are required to have waste and recycling collection services in accordance with the Los Angeles Municipal Code (LAMC) section 66.33.2. Failure to subscribe to and maintain active recycLA waste and recycling collection services is a violation of the City's ordinance and may lead to prosecution.

Thank you in advance for your cooperation and participation in the recycLA customer onboarding process. If you would like more information about recycLA, please visit [recycLA.com](http://recycLA.com).

## **CUSTOMER RIGHTS AND RESPONSIBILITIES**

### **CUSTOMER SERVICE AGREEMENT/LEVEL OF SERVICE**

- Your recycLA Service Provider (RSP) will provide you with a Service Agreement Form that identifies all the services provided to you along with all the associated costs including any Extra services.
- You will be provided with solid resources containers (Black, Blue, and Green Bins) of sufficient size, type and number to ensure that all solid resources are properly stored and contained until they are removed for disposal or processing.
- If you submit a request for a change in service level which results in a lower rate, your billing amount will be adjusted within seven (7) days of the date of request regardless of whether or not the correct containers or changes in service level is provided within that timeframe. All billings shall be prorated to reflect changes in service level.

### **COLLECTION FREQUENCY/HOLIDAYS/EXTRA SERVICES**

- Your collection service will include at a minimum one 96 gallon Black refuse/garbage Bin and one 96 gallon Blue comingled recycling Bin that will be collected at least once a week.
- Days of collection will be Monday thru Saturday. You can request for a Sunday collection for an additional service fee. If your scheduled collection day falls on a holiday, your RSP will provide collection service on the day before the holiday, if requested, or within one (1) day of the scheduled collection. Sunday collection service is excluded if the holiday falls on a Saturday.
- Extra Services may be applicable to your situation. See the separate Additional Customer Fees and Charges list of Extra Services and associated fees and charges.

### **WHAT WILL BE COLLECTED**

- Your RSP will collect commercial and multi-family refuse/garbage in Black Bins, recyclable materials in Blue Bins and organic waste in Green Bins. If applicable, Horse Manure will be collected in Brown Bins. Refer to LAMC Sec. 66.03
- You will provide full access to your containers on your designated collection day(s). The RSPs cannot remove obstructions to access your containers.



## **NEVER PUT THESE MATERIALS IN YOUR BINS**

- **State law prohibits the disposal of hazardous waste and certain electronic waste in your containers.** These wastes includes but are not limited to:

<b>Certain Mercury-containing Devices</b> (i.e.: Batteries, Thermometers)	<b>Construction and Demolition Waste</b> (i.e.: Concrete, Wood, Asphalt)	<b>Electronic Waste – Items with an Electrical Cord</b> (i.e.: Large Appliances, TVs, DVDs, VCRs)
<b>Fluorescent Light Tubes/Bulbs</b>	<b>Radiological Waste</b>	<b>Medical Waste</b>
<b>Pharmaceuticals/Over-the-Counter Medicines</b>	<b>Paints</b>	<b>Pesticides</b>
<b>Sharps</b>	<b>Used Motor Oil</b>	<b>Solvents</b>

## **MISSED COLLECTION**

- If your RSP is at fault for a missed collection and you report it before 2:00 PM on your scheduled collection day, your RSP will provide the collection by 6:00 PM on the same day. All missed collections reported after 2:00 PM on the day of collection will be collected by 10:00 AM on the next regular service day, Monday-Saturday. If a missed collection is resolved on a Sunday, you will not be charged additional fees for this collection.
- To report a missed collection call 311, 1-800-773-2489, press #7 or go to recycLA.com.

## **CONTAINER REPAIR/REPLACEMENT/SERVICE**

- Your RSP will repair or replace your containers as the result of normal wear and tear, resulting from proper use, or damage resulting from the RSP's actions at no cost to you.
- You will be responsible for the cost of repair or replacement of containers that are damaged as a result of your negligence or misuse, including overfilling or depositing of prohibited materials.
- You are entitled to one (1) free steam cleaning per twelve (12) month period per container upon request. You can request additional steam cleanings for an additional fee.
- Your RSP is responsible for removing graffiti from RSP-supplied containers upon request at no charge up to three (3) times per twelve (12) month period. Any additional requests, within the twelve (12) month period will be an additional fee. Your RSP will remove graffiti reported within seven (7) business days of notification. For containers owned by you, you may request graffiti removal by your RSP for an additional fee.
- Your RSP will be responsible for all costs associated with the repair or replacement of property that has

been damaged by the RSP's equipment, employees or agents.

## **MULTI-FAMILY VALET SERVICE**

- Your RSP will continue to provide valet service to all multi-family establishments that were enrolled in the CITY's Multifamily Residential Recycling Program (MFRP) at no additional cost. You may choose to continue your current collection program. The following changes in service level may result in the cancellation of the valet service:
  - ✓ An increase in the frequency of collection of the Blue Bin(s); or
  - ✓ A change in container size or type (i.e., replacing 96 gallon carts with a 3 cubic yard bin).

## **REASONS FOR NON-COLLECTION**

- Should your RSP not be able to collect a container due to the following reasons, a written Non-Collection Notice will be left indicating the reason(s) such as:
  - ✓ Container(s) is determined to contain hazardous waste, medical waste, electronic waste, exempt materials, or construction and demolition materials.
  - ✓ Blue Bin(s), Green Bin(s), or Brown Bin(s) are determined to be contaminated after the RSP has left the required number of notifications.
  - ✓ Container(s) is overweight and cannot be safely moved and/or emptied by RSP personnel and/or equipment
  - ✓ Container(s) contents will not empty after tipping
  - ✓ Container(s) is overfilled
  - ✓ Container(s) is blocked or inaccessible. The RSP cannot remove obstructions to access your containers.
- Non-collection will result in an additional charge.

## **BILLING**

- Your RSP will bill you on a monthly basis that will cover the following month's service.
- You will have the option to pay your monthly bill by mail, online, and phone or at your RSP's Customer Service Center. You will also have the option of receiving proof of payment via paper, electronic or both methods for all transactions.
- If you are billed an amount greater than appropriate for the service you are enrolled at any time during the term of the agreement and for any reason, your RSP will promptly credit your account for the full amount that was overbilled. You will have the choice of your refund to be in the form of check or credit.
- Monthly payments are due 15 days after you receive your bill. Bills not paid by the due date will be considered delinquent and may result in late fees, missed collection, and eventual suspension of services.
- Rates will be adjusted on an annual basis at the beginning of each year.

# City of Los Angeles Organics Waste Ordinance

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## Los Angeles Municipal Code Ordinance No. 187711

The City of Los Angeles passed Ordinance 187711, which states that effective January 18, 2023, all businesses, schools, and multifamily complexes are required to subscribe to an organics collection service and must separate into their green organics container ALL of their green waste, food scraps and food-soiled paper (100% fiber based).

In addition, Edible Food Generators (considered Tier 1 and Tier 2) must recover the maximum amount of edible food that would otherwise be disposed of, arrange for food donation and collection through contracts or written agreements with food recovery organizations or services, and maintain food donation records.

For more information on organics recycling, please visit: [recycLA.com/organics](https://recycLA.com/organics)

Scan below to access Ordinance 187711.



# CITY OF LOS ANGELES

CALIFORNIA



**KAREN BASS**  
MAYOR

March 2023

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HYPERION EXECUTIVE PLANT MANAGER

**DANIEL MEYERS**  
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LOS ANGELES, CA 90015  
TEL: (213) 485-2210  
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WWW.LACITYSAN.ORG

## OFFICIAL NOTICE

### MANDATORY COMMERCIAL ORGANICS RECYCLING

To reduce methane emissions from landfill California Senate Bill 1383 (SB 1383) requires all businesses, schools, and multifamily complexes to subscribe to an organics collection service and must separate into their green organics container all of their green waste, food scraps, and food-soiled paper (100% fiber based).

Further, in accordance with Los Angeles Municipal Code Section 66.03(e), Solid Waste Services Required, *"All commercial establishments and multifamily properties shall have collection services for source-separated recyclables and/or commingled recyclables and Source-Separated Organic Waste"*

To arrange for recycling service please contact our 24-hour Customer Care Center at 1-800-773-2489 and request a waste assessment. Your recycLA service provider will conduct a waste assessment of your property and work with you to determine your optimal level of services for the lowest possible cost. The waste assessment is a thorough walk-through of your property to determine current levels of service, opportunities to increase recycling, establish organics collection, and right-sizing your bins, which means determining the appropriate bin size for your needs as well as selecting the appropriate frequency of service. Remember as you add green bin service you should be able to decrease your black bin service. In addition, as you increase your blue service level you should be able to further decrease your black bin service.

Failure to maintain organics recycling could lead to future fines, in accordance with the requirements under SB 1383.

*zero waste • zero wasted water*

AN EQUAL EMPLOYMENT OPPORTUNITY - AFFIRMATIVE ACTION EMPLOYER



# recycLA

## CA STATE RECYCLING MANDATES

### CA STATE ASSEMBLY BILL 1826

### & CA STATE SENATE BILL 1383

MANDATORY COMMERCIAL ORGANICS RECYCLING

#### Businesses and Multi-family Residential Dwellings

**MUST HAVE** an organics recycling program in place by:

**Dec. 31, 2020**

Generators of 2 or more cubic yards of solid waste per week, including trash, recycling, and organics.

**Jan. 01, 2022**  
*Tier 1\**

- Grocery stores >10,000 sq ft
- Wholesale food vendors
- Food distributors
- food service providers

**Jan. 01, 2024**  
*Tier 2\**

- Restaurants >250 seats or >5000 sq ft
- Hotels with on-site facilities and >200 rooms
- Large venues and events
- Local education agencies with on site facilities
- State agencies with same parameters as restaurants

**\*Must also contract with a food rescue organization**

### CA STATE ASSEMBLY BILL 341

MANDATORY COMMERCIAL RECYCLING

You are required to have recycling service if you are either:

A business that **regularly** disposes of solid waste.

OR

A multi-family dwelling of **5 units or more.**

#### How to Comply

- Subscribe to Green Container organic waste services from your recycLA Service Provider.
- Recycle all of your organic waste onsite or through a Landscaping Contractor.

#### Organics

Defined by the State as food waste, green waste, landscape and pruning waste, nonhazardous wood waste, and food-soiled paper waste that is mixed in with food waste.

#### How to Comply

- Subscribe to Blue Container Recycling service from your recycLA Service Provider.
- Separate your recyclable materials from your trash and take them to a recycling center.

Reduce the greenhouse gas emissions in California and help the City achieve Zero Waste. For more information: [www.calrecycle.ca.gov/recycle/](http://www.calrecycle.ca.gov/recycle/) or contact LA Sanitation Customer Care at 800-773-2489, option 1





# CA Senate Bill 1383: New Food Recovery Requirements for Businesses



## What is SB 1383?

**California Senate Bill (SB) 1383** is a new, statewide law which aims to protect our environment and to strengthen our communities by preventing surplus, edible food from being needlessly tossed into landfills and by redirecting that food to the nearly 1 in 4 Californians who do not have enough to eat.

## Who will SB 1383 affect?

Certain businesses – known as **commercial edible food generators (CEFGs)** – are expected to help our state achieve this ambitious goal. The law identifies twelve different types of CEFGs, which are grouped into two broad categories based on the types of foods that they generate:

### Tier 1

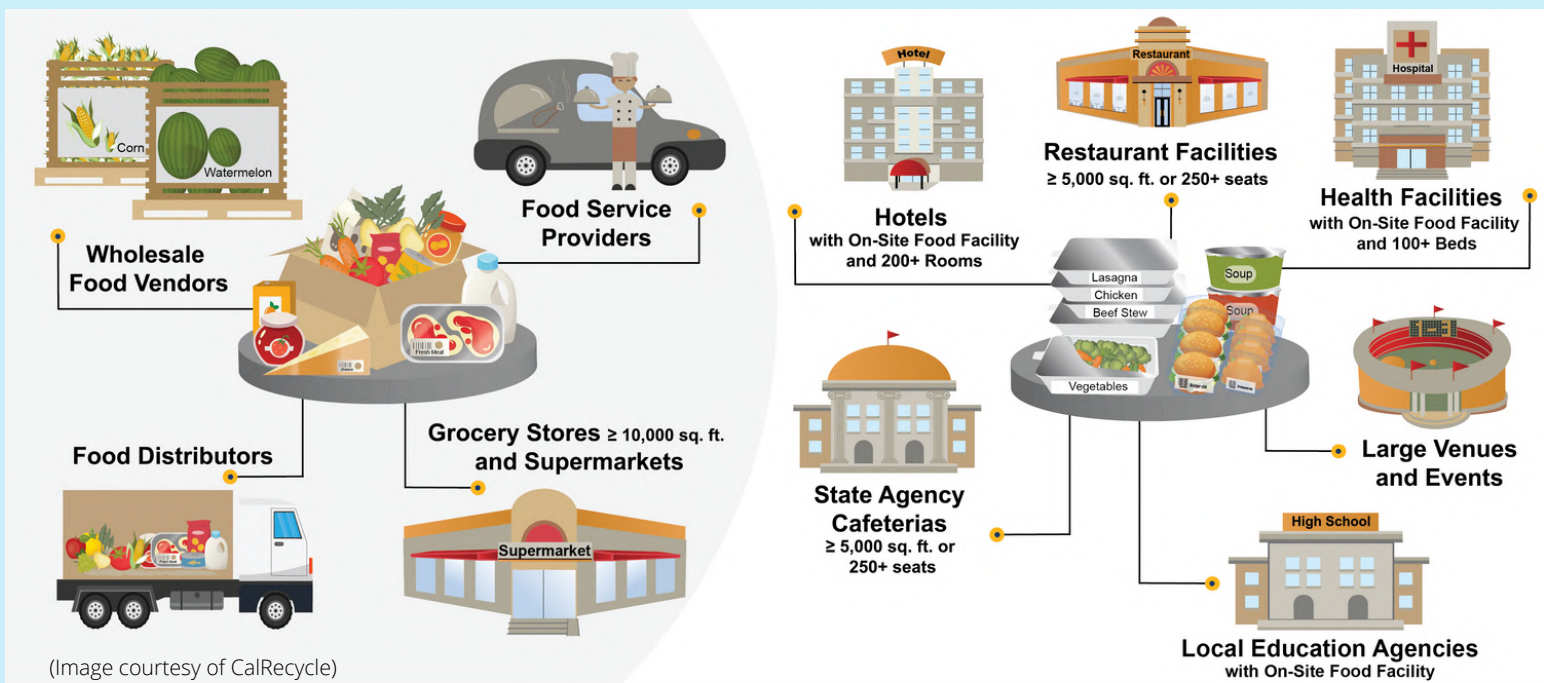
Regulations took effect **January 1 2022**.

Usually have food items that can be easily donated, like produce and shelf-stable goods.

### Tier 2

Regulations will take effect **January 1 2024**.

Typically have prepared foods or meals, which require specialized handling for safe donation.



## What are the specific requirements for business?

- **Recover the maximum amount** of surplus, edible food that would otherwise be discarded.
- **Partner** with local **food recovery organizations (FROs)** or **services (FRSs)** via written contracts in order to redistribute surplus food to people in need
- **Maintain records** of all food recovery activities.



Please note that the information provided here is a summary only and does not represent an exhaustive source of all legal requirements and terms related to SB 1383. For more detailed information, please visit [CalRecycle's SB 1383 Homepage](#) or review the [SB 1383 Final Regulations](#).

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and upon request will provide reasonable accommodation to ensure equal access to its programs, services, and activities.



# CA Senate Bill 1383: Additional Information & Resources for Businesses



## How can my business prepare for SB 1383?

1. **Identify and contact** one or more food recovery partners. You can use [this directory](#) or [this interactive map](#) to locate a variety of FROs and FRSs operating near you.
2. **Establish written contracts** with your new partner(s) to ensure safety, reliability, and accountability for everyone. Check out this [model food recovery agreement](#) to get started.
3. **Begin donating** your surplus food to the LA community with the help of your new partners.
4. **Keep careful records** of all your food recovery activities, including copies of your contracts. This [record-keeping tool](#) can help you stay prepared for routine inspections by city staff.



## Benefits of Compliance



**Build Community** – Sharing your organization's extra resources will improve the lives of the more than 1 million Angelenos who lack reliable access to food, while strengthening key relationships with the communities and individuals that you serve.



**Be a Good Steward** – Feel good about doing the right thing for our planet *and* enhance your company's image by letting employees and customers know about your ongoing efforts to reduce waste. It's a simple way to raise team morale and attract new clients!



**Boost Your Bottom Line** – Not only can you potentially save money on your monthly waste-collection bills by keeping edible food out of the trash, but your business may also be able to claim tax deductions for donating that food to charitable organizations.

## Links to Helpful Resources

- [SB 1383 Web Page for Businesses](#)
- [SB 1383 Final Regulations](#)
- [LA County Food Redistribution Initiative](#)
- [Other Food Recovery Resources in LA](#)
- [How to Create a Food Recovery Contract](#)
- [Toolkit for Safe Surplus Food Donation](#)

## Questions?

For general questions, please visit CalRecycle's SB 1383 [FAQ page](#). If you have any additional concerns, please contact [LA Sanitation & Environment](#) at [san\\_foodrecovery@lacity.org](mailto:san_foodrecovery@lacity.org) or call our 24/7 customer care center at **1-800-773-2489**. We look forward to assisting you!

*Please note that the information provided here is a summary only and does not represent an exhaustive source of all legal requirements and terms related to SB 1383. For more detailed information, please visit [CalRecycle's SB 1383 Homepage](#) or review the [SB 1383 Final Regulations](#).*

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## Food Rescue and Materials Reuse in the recyclA Franchise Program

The recyclA Franchise Program includes Food Rescue and Materials Reuse Programs for commercial businesses and multi-family residents in the City of Los Angeles. Since the recyclA program began in 2018, the recyclA Service Providers (RSPs) have been meeting and sometimes surpassing their contractual requirements of partnering with non-profit Food Rescue Organizations or Community Based Organizations to fund food rescue and materials reuse programs. Here's a snapshot of what we've accomplished from January 2018 through December 2024.

	Food Rescue	Material Reuse	Program Total
<b>Total Funding</b>	<b>\$4,165,995</b>	<b>\$778,802</b>	<b>\$4,944,797</b>
<b>Total Pounds donated</b>	<b>61,310,147</b>	<b>6,777,997</b>	<b>68,088,144</b>
<b>Number of Meals donated</b>	<b>51,091,789</b>	<b>N/A</b>	<b>N/A</b>

According to the U.S Environmental Protection Agency, in the United States, food is the single largest category of material placed in municipal landfills, where it emits methane, a powerful greenhouse gas. Municipal solid waste landfills are the third-largest source of human-related methane emissions in the United States, accounting for approximately 14.1 percent of these emissions.

CalRecycle, a California State Agency, states that "Californians throw away nearly 4.4 million tons of food scraps or food waste each year. This represents about 11 percent of all the material that goes to landfills."

California Senate Bill (SB 1383) is a short-lived climate pollutants regulation that went into effect on January 1, 2022. The goal of the mandate is to reduce California's landfilled organic waste by 75 percent by 2025. It also requires that 20 percent of presently disposed surplus edible food be recovered for human consumption by 2025. The City of Los Angeles' Organics Ordinance No. 187711 became effective on January 18, 2023 to ensure implementation and enforcement of the state-mandated SB 1383.

Your RSP is committed to offering organic services (green bin) to all recycLA customers. Additionally, your RSP actively supports local food rescue initiatives, aimed at gathering surplus edible food suitable for human consumption, thereby bolstering the City's ability to provide for its most vulnerable communities.

If your business is a Tier 1 or Tier 2 edible food generator and you produce surplus edible food, then you are required to establish a contract or written agreement with a local Food Rescue Organization (FRO) or Food Service Provider (FRS) and donate the maximum amount of surplus edible food that would otherwise go to landfills. You must also keep records of all donations that are provided to your FRO/FRS partner and make them available to City staff during a site inspection.

The **TIER 1** and **TIER 2** businesses include:

**TIER 1:** Wholesale Food Vendor, Food Service Provider, Food Distributor, Grocery Stores and Supermarkets (10,000 sq. ft. or more)

**TIER 2:** Hotels (with onsite Food Facilities and 200+ Rooms), State Agency Cafeterias (greater than or equal to 5,000 sq. ft. or 250+ seats, Large Venues and Events, Restaurant Facilities (greater than or equal to 5,000 sq. ft. or 250+ seats, and Health Facilities (with onsite Food Facilities and 100+ beds)

To learn more about the California legislation or City Ordinance go to [recycLA.com/organics](http://recycLA.com/organics).

If you would like to learn more about the services offered in your Franchise Zone, please contact your RSP.

For questions or concerns, contact the LA Sanitation Customer Care Center at 1-800-773-2489.

Universal Waste Systems has partnered with the following Food Rescue and Material Reuse Organizations:



[St Francis Center of LA](#) serves the unhoused and extremely low income families in the greater Los Angeles area by providing a variety of support services, as well as running a daily soup kitchen and food bank. They also have several food pantries in higher education institutions to serve food-insecure students.

Contact: Carlos Rivillas (213) 747-5347 - [Info@Sfcla.org](mailto:Info@Sfcla.org)



[The Dream Center](#) services consists of mobile hunger relief and medical programs which serve unhoused and lower income families. They have residential rehabilitation programs for adults, shelters for victims of human trafficking and transitional housing for unhoused families - food banks, clothing giveaways and educational services.

Contact: (213) 273-7000 - [Dreamcenter.org](http://Dreamcenter.org)



[Food Forward](#) Food Forward rescues fresh nutritious produce from farms, produce distributors, wholesalers, public orchards, farmers markets, backyard fruit trees and more. This produce is donated to hundreds of hunger relief agencies across Southern California and beyond, feeding hundreds of thousands of people each month.

Contact: Amir Zambrano (818) 917-0077 - [Info@Foodforward.org](mailto:Info@Foodforward.org)



[Hollywood Food Coalition](#) provides warm nutritious meals as well as access to basic daily needs including clothing, backpacks, sleeping bags and hygiene items. They also provide assistance with housing placement and referrals, as well as mobile medical clinics. In 2020, they launched a Community Exchange and a centralized distribution center where food donations are shared with more than 60 different local organizations.

Contact: (323) 462-2032 - [Info@Hofoco.org](mailto:Info@Hofoco.org)



[Food Cycle LA](#) recovers and diverts surplus food to communities experiencing food insecurity using electric vans and leveraging new technology. They partner with food retailers, farmers markets, and restaurants to reroute surplus food away from landfills to over 300 organizations working to feed hungry people.

Contact: (323) 897-9696 - [hello@foodcyclela.org](mailto:hello@foodcyclela.org)

# PLASTICS REDUCTION ORDINANCES

• HERE'S WHAT YOU NEED TO KNOW •

## Single-Use Carryout Bag Ban



Single-use  
Carryout Bag



Reusable  
Bag



Recyclable Paper  
Bag for 10¢

### BUSINESSES AFFECTED

- Grocery Stores
- Supermarkets
- Convenience Stores
- Drug Stores
- Pharmacies
- Food or Beverage Facilities
- Liquor Stores
- Hardware Stores
- Apparel Stores
- Open Air Markets
- Farmers Markets

## Disposable Plastic Drinking Straws and Foodware Accessories

AVAILABLE ON REQUEST ONLY



### BUSINESSES AFFECTED

All food or beverage facilities including:

- Restaurants
- Cafes
- Food Trucks
- Catering Services

## Expanded Polystyrene (Styrofoam™ or Foam) Ban

X BANNED!



### BUSINESSES AFFECTED

All food or beverage facilities and retail establishments

### QUESTIONS? VISIT

[lacitysan.org/sourcereduction](http://lacitysan.org/sourcereduction)



### CALL OR EMAIL

(213) 485-2260  
[san\\_sourcereduction@lacity.org](mailto:san_sourcereduction@lacity.org)



As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities.

### Single-Use Carryout Bag Ban

- Ordinance no. 182604
- Ordinance no. 187716

### Expanded Polystyrene Ban

- Ordinance no. 187717

### Disposable Plastic Drinking Straws and Foodware Accessories

- Ordinance no. 186028
- Ordinance no. 187030



Universal Waste Systems, Inc. is a family owned and operated company with 3 generations working together with over 120 years' experience combined. Universal Waste Systems, Inc. was founded in 1986 and today is one of the largest family owned and operated companies in Southern California. Our business model is simple, customers are always # 1.

We pride ourselves on excellent customer service and a hands on management approach. A member of our family is involved in each division and department of this company overseeing the entire daily operation of our business. As our motto says we have all of the infrastructure and service capabilities, but we can also offer the personalized service of a one man operation.



## Contact UWS:



1645 North Main Street,  
Los Angeles, CA 90012



UWSCcompany.com



Info@UWSCcompany.com



For all Inquires contact LA  
Sanitation at 800.773.2489 ,option #7

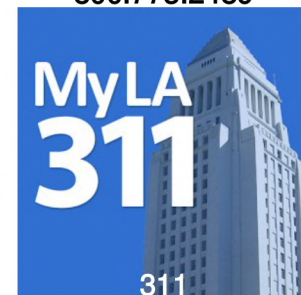
## Contacting LA Sanitation:

For all service related requests; Container Cleaning, Extra Pickups, Bulky Item Collection, etc... please reach out to the LA Sanitation customer care center at call 311, 800.773.2489 or go to [www.recycLA.com](http://www.recycLA.com) They're available by phone 24 hours a day, 7 days a week. Choose option 7.

You may also utilize call 311, or use the MyLA311 app. The app links Angelenos with the services and information they need to enjoy their city, beautify their community and stay connected with their local government. The 3-1-1 Call Center operating hours are 8:00 am—4:45 pm daily, including weekends and all holidays except Thanksgiving and Christmas.



800.773.2489





# COMPLIMENTARY WASTE ASSESSMENTS AND STAFF/TENANT EDUCATION



UWS offers free waste assessments to all recycLA customers, including on site staff education and training on both recycling and organics best practices. Zero Waste Representatives can meet you on site with educational materials including: posters, magnets, hand-outs, or door-hangers for tenants and staff. To also help with organics training, Zero Waste Reps can provide 5 gallon buckets to aid and encourage internal collection of food scraps.

## Our Zero Waste Team Can Help With:

- FREE waste assessments, including right sizing for Trash, Recycling, and Organics service.
- Provide FREE 5-gallon buckets for internal collection of organics/food scraps.
- Supply your business/multi-family property with posters, flyers, magnets, and any other educational materials you may need.
- Ensure all staff know locations of inside containers and outside carts.
- Set up tabling events at multi-family properties to reach as many tenants as possible.
- Provide industry specific presentations for staff on proper recycling and organics.
- Answer questions based on the waste your business produces.



## 2025 Rates and Fees

### MONTHLY SERVICE RATES

Days/week	Bin	32 Gal	64 Gal	96 Gal	1 Yd	1.5 Yd	2 Yd	3 Yd	4 Yd	6 Yd	8 Yd
One / Week	Primary Bin			\$136.75	\$278.56	\$290.43	\$302.30	\$326.04	\$349.79	\$397.29	\$444.77
	Add'l Bins	\$86.25	\$110.29	\$115.95	\$143.94	\$157.38	\$171.40	\$201.23	\$233.43	\$284.64	\$340.57
Two / Week	Primary Bin			\$238.75	\$516.44	\$540.19	\$563.93	\$611.43	\$658.91	\$753.90	\$848.87
	Add'l Bins	\$151.04	\$193.14	\$203.04	\$267.08	\$292.91	\$319.92	\$377.51	\$439.83	\$540.13	\$649.96
Three / Week	Primary Bin			\$340.77	\$754.35	\$789.96	\$825.58	\$896.82	\$968.05	\$1,110.52	\$1,252.99
	Add'l Bins	\$215.84	\$275.99	\$290.14	\$390.23	\$428.45	\$468.43	\$553.76	\$646.23	\$795.65	\$959.33
Four / Week	Primary Bin			\$442.78	\$992.24	\$1,039.74	\$1,087.23	\$1,182.21	\$1,277.18	\$1,467.15	\$1,657.11
	Add'l Bins	\$280.62	\$358.82	\$377.24	\$513.40	\$563.99	\$616.97	\$730.05	\$852.62	\$1,051.17	\$1,268.73
Five / Week	Primary Bin			\$544.80	\$1,230.15	\$1,289.52	\$1,348.88	\$1,467.60	\$1,586.33	\$1,823.77	\$2,061.23
	Add'l Bins	\$345.42	\$441.67	\$464.34	\$636.54	\$699.51	\$765.48	\$906.31	\$1,059.00	\$1,306.68	\$1,578.11
Six / Week	Primary Bin			\$646.81	\$1,468.05	\$1,539.28	\$1,610.52	\$1,753.00	\$1,895.47	\$2,180.41	\$2,465.35
	Add'l Bins	\$410.21	\$524.52	\$551.43	\$759.69	\$835.06	\$914.01	\$1,082.59	\$1,265.39	\$1,562.20	\$1,887.48
Sunday Rate	Primary Bin			\$205.13	\$417.84	\$435.65	\$453.45	\$489.06	\$524.70	\$595.93	\$667.15
	Add'l Bins	\$129.38	\$165.44	\$173.93	\$215.92	\$236.07	\$257.11	\$301.85	\$350.14	\$426.96	\$510.86
Additional frequency of service	Primary Bin			\$102.02	\$237.90	\$249.76	\$261.65	\$285.39	\$309.13	\$356.62	\$404.12
	Add'l Bins	\$64.80	\$82.85	\$87.09	\$123.15	\$135.53	\$148.52	\$176.27	\$206.39	\$255.51	\$309.39
Extra Pick Up (One time as needed)		\$11.72	\$14.83	\$17.96	\$28.30	\$38.15	\$48.01	\$67.70	\$87.41	\$107.12	\$126.82
Smaller Size Compactor	\$12.03 x the number of cubic yards x the number of collections in a month + the base rates										

#### Additional Recycling Blue Bin Container Frequency (Monthly Maximum Rate)

Days/week	Bin	32 Gal	64 Gal	96 Gal	1 Yd	1.5 Yd	2 Yd	3 Yd	4 Yd	6 Yd	8 Yd
One / Week	Primary Bin			\$51.54	\$103.07	\$103.07	\$103.07	\$103.07	\$103.07	\$103.07	\$103.07
	Add'l Bins				No Charge						
Two / Week	Primary Bin			\$97.91	\$195.82	\$195.82	\$195.82	\$195.82	\$195.82	\$195.82	\$195.82
	Add'l Bins				No Charge						
Three / Week	Primary Bin			\$144.29	\$288.58	\$288.58	\$288.58	\$288.58	\$288.58	\$288.58	\$288.58
	Add'l Bins				No Charge						
Four / Week	Primary Bin			\$190.67	\$381.34	\$381.34	\$381.34	\$381.34	\$381.34	\$381.34	\$381.34
	Add'l Bins				No Charge						
Five / Week	Primary Bin			\$237.05	\$474.11	\$474.11	\$474.11	\$474.11	\$474.11	\$474.11	\$474.11
	Add'l Bins				No Charge						
Six / Week	Primary Bin			\$283.43	\$566.87	\$566.87	\$566.87	\$566.87	\$566.87	\$566.87	\$566.87
	Add'l Bins				No Charge						

#### Food Waste and Green Waste Green Bin for Non Compacted Containers (Monthly Maximum Rate)

Days/week	Bin	64 Gal	96 Gal	1 Yd	1.5 Yd	2 Yd	3 Yd
One / Week	Primary Bin	\$116.58	\$136.75	\$278.56	\$290.43	\$302.30	\$326.04
	Add'l Bins	\$110.29	\$115.95	\$143.94	\$157.38	\$171.40	\$201.23
Two / Week	Primary Bin	\$199.43	\$238.75	\$516.44	\$540.19	\$563.93	\$611.43
	Add'l Bins	\$193.14	\$203.04	\$267.08	\$292.91	\$319.92	\$377.51
Three / Week	Primary Bin	\$282.28	\$340.77	\$754.35	\$789.96	\$825.58	\$896.82
	Add'l Bins	\$275.99	\$290.14	\$390.23	\$428.45	\$468.43	\$553.76
Four / Week	Primary Bin	\$365.12	\$442.78	\$992.24	\$1,039.74	\$1,087.23	\$1,182.21
	Add'l Bins	\$358.82	\$377.24	\$513.40	\$563.99	\$616.97	\$730.05
Five / Week	Primary Bin	\$447.97	\$544.80	\$1,230.15	\$1,289.52	\$1,348.88	\$1,467.60
	Add'l Bins	\$441.67	\$464.34	\$636.54	\$699.51	\$765.48	\$906.31
Six / Week	Primary Bin	\$530.82	\$646.81	\$1,468.05	\$1,539.28	\$1,610.52	\$1,753.00
	Add'l Bins	\$524.52	\$551.43	\$759.69	\$835.06	\$914.01	\$1,082.59



### Permanent Rolloff and Compactor Pull Charge

(Rolloffs/Compactors Over 8 cubic yards)

Material	Delivery/Collection	Disposal/Processing
Black (non-C&D)	\$406.20	\$108.32
Blue	\$406.20	\$0.00
Green	\$406.20	\$140.66

### Temporary Rolloff Pull Charge (Non-permanent service of no more than 30 consecutive days at customer's site)(Rolloffs/Drop Boxes Over 8 cubic yards)

Material	Delivery	Collection	Daily Rental (after first 7 days)	Disposal/ Processing (per ton)
Black (non-C&D)	\$105.31	\$406.20	\$10.53	\$108.32
Blue	\$105.31	\$406.20	\$10.53	\$0.00
Green	\$105.31	\$406.20	\$10.53	\$140.66

<b>Dry run for Rolloff and Compactor</b>	\$150.44 per trip. There is no fee if the service is cancelled no less than 1 hour prior to scheduled pick up
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### Temporary 3 Cubic Yard Bin Service

(Non-permanent service of no more than 30 consecutive days at customer's site)

Material	Delivery/ Collection	Daily Rental (after first 7 days)	Collection Extra Pick-up
Black (non-C&D)	\$188.05	\$7.52	\$67.70
Blue	\$135.40	\$7.52	\$52.65
Green	\$195.58	\$7.52	\$112.83

## 2025 Extra Services

Extra Services	Condition Under Which Fee Applies	Total Fee
<b>Locks</b>		
Gravity lock installation – per CONTAINER	CUSTOMER request – one-time fee per CONTAINER	\$151.10 for purchase and installation
Lock bar installation – per CONTAINER	CUSTOMER request – one-time fee per CONTAINER	\$151.10 for purchase and installation
Locks for CONTAINERS – per lock	CUSTOMER request – one-time fee per lock	\$15.04
Unlocking and locking CONTAINERS – per CONTAINER	CUSTOMER request – per CONTAINER per collection event	No charge

### Distance / Access

Entering Secured Building, unlocking and locking gates	Per collection event  See Extra Collection Services and Associated Fees Clarifications <b>Table 7-4</b> below for applicability	\$15.04
Distance / Access	See Extra Collection Services and Associated Fees Clarifications <b>Table 7-5</b> below for applicability	
Distance Charge, between 100-200 ft, as measured from the CUSTOMER'S property line to the BINS' permanent location	Site requirement per CONTAINER per collection event	\$37.61
Distance Charge, over 200 ft, as measured from the CUSTOMER'S property line to the BINS' permanent location	Site requirement per CONTAINER per collection event	\$52.66
Blocked Access – Requiring Return or Delay	Driver observation, notify the CUSTOMER within two (2) hours	\$75.21
Blocked Access (Accessing Via Intercom or Security Office) – Requiring a Return	If driver has to wait due to a CUSTOMER created delay in excess of 5 minutes.	\$75.21

### Supplemental Cleaning

Cart Cleaning (after one free cleaning/year)	CUSTOMER request – Fixed Fee Per CONTAINER	\$22.57
CONTAINER Pressure Wash/Steam Cleaning (after one free cleaning/year)	CUSTOMER request – Fixed Fee Per CONTAINER	\$45.13
Graffiti Removal from CUSTOMER-owned CONTAINERS	Driver observation or by request for removing graffiti from the CUSTOMER-owned CONTAINERS	\$37.61
Graffiti Removal from CONTRACTOR-owned CONTAINERS	CUSTOMER request to removing graffiti from the CONTRACTOR-owned CONTAINERS in excess of three times per every 12 months	\$37.61
COMPACTOR CONTAINER Pressure Washing/Steam Cleaning (after one free cleaning/year)	CUSTOMER request – Fixed Fee Per CONTAINER	\$225.66
ROLL OFF CONTAINER Pressure Washing/Steam Cleaning (after one free cleaning/year)	CUSTOMER request – Fixed Fee Per CONTAINER	\$225.66

## 2025 Extra Services

Extra Services	Condition Under Which Fee Applies	Total Fee
<b>CONTAINER Replacement/Repair</b>		
Repair or Replacement of CUSTOMER Owned CONTAINER(S)	CUSTOMER request; Time and Materials Fee	\$90.27 per repair hour plus materials, no charge for pick-up and delivery
Repair or Replacement of CONTRACTOR Owned CONTAINER(S) – CUSTOMER Error	CUSTOMER request or CONTRACTOR decision	\$90.27 per repair hour plus materials, no charge for pick-up and delivery
Repair or Replacement of CONTRACTOR Owned CONTAINER(S) – Normal Wear and Tear	CUSTOMER request or CONTRACTOR decision	No charge
Changing CONTAINERS for an Increase or Decrease in Level of Service		No charge

### Overflow of Materials and Contamination

Overfill Charge	Driver observation, notify the CUSTOMER within two (2) hours	\$37.61 per occurrence
Overweight Charge	Driver observation, notify the CUSTOMER within two (2) hours	\$151.10 per occurrence
Contamination Fee	Driver observation, notify the CUSTOMER within two (2) hours	\$75.21 per occurrence
Hazardous, Radioactive, or Biomedical Waste Contamination Charge	Driver observation, notify the CUSTOMER within two (2) hours	\$151.10 per occurrence

### Other Fees

Collection of Bulky Waste from COMMERCIAL ESTABLISHMENT not subject to CITY Multifamily Bulky Item Fee – Per Item	CUSTOMER request – Fixed Fee Per Item	\$45.13
Idle Time Charge	If driver has to wait due to a CUSTOMER created delay in excess of 15 minutes	\$22.57 per every 15 minutes
Idle Time Charge – Accessing Via Intercom or Security Office	If driver has to wait due to a CUSTOMER created delay in excess of 5 minutes	\$22.57 per every 15 minutes
Sunday Service	CUSTOMER Request	See Monthly Service Rate Sheet

### Administrative Fees

Return Payment Fee	CUSTOMER remits payment using check rejected due to insufficient funds or remits payment using a credit card or electronic payment that is declined	\$37.61
Late Payment Fee (>30 days overdue)	CUSTOMER inaction	\$7.52 or 1.5% of the debt/month, whichever is greater
CONTAINER Removal Fee	CONTAINER is removed from service location due to CUSTOMER non-payment	\$7.52 per CONTAINER
Re-instatement of Account Fee	CUSTOMER request – Fixed Fee	\$105.30 per account
CONTAINER Delivery	Delivery fee for each CONTAINER brought to the CUSTOMER as part of the reinstatement	\$37.61 per CONTAINER

Table 7-4: Extra Collection Services and Associated Fees Clarifications.

Entering Secured Building, unlocking and locking gates	Chargeable to CUSTOMER			
	BLACK BIN	BLUE BIN*	GREEN BIN	BROWN BIN
1. Opening a locked or closed gate by use of a remote, clicker or other electronic device.	Yes	No	Yes	Yes
2a. Accessing locked or secured premises that have been unlocked by the CUSTOMER regardless of whether a gate is present so long as the CONTRACTOR'S vehicle has unimpeded access to the premises.	No	No	No	No
2b. Accessing an unlocked gate that is partially closed and the CONTRACTOR'S collection vehicle cannot enter the property without having to exit the vehicle to address the gate or secured premises to provide for vehicle access	Yes	No	Yes	Yes
3. Accessing a locked gate when manual push out (no scout service) is required.	Yes	No	Yes	Yes
4. Accessing via intercom a security office that does not require the driver to leave his or her vehicle.	No	No	No	No

Table 7-5: Extra Collection Services and Associated Fees Clarifications.

Distance/Access	Chargeable to CUSTOMER			
	BLACK BIN	BLUE BIN*	GREEN BIN	BROWN BIN
1. Distance charges on BLUE BINS/blue CONTAINERS.	N/A	No	N/A	N/A
2. Properties at which the collection vehicle does drive within 100 feet of the container.	Yes	No	Yes	Yes

\* The new Removing Barriers to Recycling Program will eliminate, through credits to customers, extra service charges for access and distance fees on the blue bins effective April 1, 2019. Customers will see these charges and credits on their monthly invoice for the duration of the Removing Barriers to Recycling Program.

## 2025 Additional Customer Fees & Charges

The following are fees established by the City of Los Angeles that the recycLA Service Provider (RSP) may charge their customers if they service the solid waste, comingled recyclables, or organic waste containers for any of these reasons:

### Overfilled:

- The solid waste, comingled recyclables, or organic waste materials are observed to extend above the rim of the container and the lid will not completely close.
  - The solid waste materials are placed outside of a full container and prevent the container from being safely collected.
- ✓ **\$37.61 per occurrence**

### Overweight:

- The amount of solid waste, comingled recyclables or organic waste material exceeds a collection truck's ability to collect it or creates unsafe conditions for collection personnel.
- ✓ **\$151.10 per occurrence**

### Contamination:

- More than 10% of the material in the blue bin recycling container is solid waste or organic waste.
  - More than 10% of the material in the green organics container is solid waste or comingled recyclables.
- ✓ **\$75.21 per occurrence**

### Penalty Assessment

- Before you are assessed any fees for not properly separating your waste, the following steps will be taken by your RSP:
  - 1<sup>st</sup> instance: Photos will be taken of the non-conforming container. A written courtesy notice will be provided explaining the special collection needs of the non-conforming material and include information of potential fees.
  - 2<sup>nd</sup> instance: Same as 1<sup>st</sup> Instance with the inclusion of a contamination fee.
  - 3<sup>rd</sup> and subsequent instance: Your RSP will have the option of charging the contamination fee or initiating non-collection procedures.
  - 2<sup>nd</sup> or 3<sup>rd</sup> instances considered as such if they occur within twelve (12) calendar months.

### Hazardous, Radiological or Biochemical Waste Contamination:

- State law prohibits the disposal of hazardous waste and certain electronic waste in the solid waste, comingled recyclables, or organic waste containers.
- ✓ **\$151.10 per occurrence**

### Bulky Waste:

- Materials which are too large to be placed in the black bin.
- ✓ **\$45.13 per item**



## IT'S A GOOD TIME TO RECYCLE!



### WHAT GOES IN YOUR BLUE BIN?

Here's your quick guide for common mixed-recyclable items:



### PLASTICS

1

PET

Commonly used in soda and water bottles



2

HDPE

Laundry soap, lotion & shampoo bottles, milk jugs



5

POLYPROPYLENE

Retail food containers, such as yogurt, butter, margarine



Ensure that all items are clean and fully emptied **BEFORE** placing them in your bin!

### GLASS

Bottles, jars



### METAL

Aluminum foil/trays/cans, tin, aerosol & paint cans



### PAPER

Shredded paper, flyers, newspapers/magazines, cartons, cardboard boxes



### ORGANIC WASTE

These items go into the **GREEN** bin.

Food Waste - fruits & vegetables  
Green Waste - yard waste & flowers  
Coffee grounds & filters

Pizza boxes  
Dirty paper plates & cups\*  
Food-soiled paper\*



\*Must be 100% fiber-based. NO materials with petroleum based plastic, wax, or bio-plastic coating, liner, or laminate.



### TRASH IT!

These items are considered contaminants and go into the **BLACK** bin.

Film Plastics/ Plastic bags Disposable Coffee Cups Hoses

Candy/ Snack Wrappers Diapers Animal Waste

Padded or Tyvek envelopes Cloth/ Fabric Crockery

Foam take out containers Treated Wood





## FOOD & COMPOSTABLES ALIMENTOS Y COMPOSTABLES



YES! / ¡SI!



NO! / ¡NO!





# RECYCLABLES ONLY SOLO RECICLABLES



*Clean, Dry,  
& Empty  
Seco, Limpio,  
y Vacio*



✗ NO! / ¡NO!





# LANDFILL ONLY

## SOLO BASURA PARA EL VERTEDERO



✗ NO! / ¡NO!















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